

EMV CHIP CARDS

what you need to know



watch



From now through March, watch your mail for a plain white envelope. This will contain your new card. All cards will receive a new PIN which will be mailed separately.



activate



Once you receive your new card in the mail, call the number to activate your new card. Destroy your old card immediately.



update



Once you have activated your new card, make sure you update all of your automatic payment methods.



Why switch to the chip?

Chip technology generates a unique transaction code for each purchase. It also uses enhanced security and protection against card counterfeiting and fraud.

How to use your new card:



Insert the chip end of the card into the chip-enabled terminal with the chip facing up.



Keep the card in the terminal throughout the transaction and enter your PIN when prompted. (Or select CREDIT)



Remove your card when prompted and take your receipt. Keep in mind, you may need to sign for your purchase if you selected CREDIT.